



## THE COMPANY

All American Fire Equipment is a growing fire truck and fire apparatus dealer in Ohio, West Virginia, and Kentucky. After 29 years in business, we find there is nothing more satisfying than selling and servicing fire trucks with a great company. It is our honor to equip those who courageously protect us.

Contact us: [jill.anschutz@allamericanfire.us](mailto:jill.anschutz@allamericanfire.us)

## THE POSITION: SERVICE TECHNICIAN

A core value of our company is to provide customers with excellent service before & after the sale, and we take great pride in our service capabilities. The Service Technician role is a critical part of fulfilling this goal. We're looking for the best combination of technical and mechanical skills to service apparatuses while maintaining positive relations with the Fire Departments we service.

## WHY SHOULD YOU APPLY?

- Competitive pay based on experience
- 5-day work week with normal 8am - 5pm hours
- Very little travel required, though there will be some occasional opportunities
- Competitive benefits package – vacation + medical + 401K
- Excellent growth & skills development in the world's #1 fire apparatus manufacturer Rosenbauer America

## THE DETAILS:

Title: Service Technician  
Location: Washington Court House, Ohio facility  
Hours: Monday - Friday 8:00am - 5:00pm

On-Call Hours: Calls are possible 24/7 (phone furnished) though call-out's are rare

#### Objective:

- We are looking for a “self-starter” Service Technician to deliver the desired customer service experience. With a goal to drive service success that improves customer satisfaction and maximizes customer retention.

#### Responsibilities:

- Responsible for providing service and customer support on fire apparatuses.
- Diagnose/investigate apparatus issues.
- Complete inspections, rebuilds, workshop repairs and field service activities.
- Produce timely and detailed service reports
- Work in a safe and efficient manger while maintaining quality standards.
- Any other duties as directed by management.

#### Basic Qualifications:

- Mechanical/Technical aptitude
- 2+ years experience in large equipment, maintenance and product support.

#### Preferred Qualifications:

- Proven field service experience.
- Ability to troubleshoot, test, repair and service fire apparatus.
- Technically minded and ability to troubleshoot problems.
- Ability to perform Preventative Maintenance and Engine Services
- Repair Older Apparatus (Pumps, Electrical, Hydraulic, Lighting, Sirens etc.)
- Prepare Newer Apparatus for delivery (Inspect for PDI list, Mount Equipment, Service, Wash and Fuel for delivery to Customer)
- Maintain the cleanliness of the shop

#### Suggested: (Or willing to obtain/learn within a year)

- CDL License
- Personal (Tools and Tool Box)
- Operate a Fork Lift
- Multiplex
- EVT and/or SAE Certification

Benefits:

- Team oriented work environment
- Job security with a well-established and growing company
- Vacation 1-3 Weeks
- 401K Retirement Plan
- Health Plan
- Uniform Service Provided
- Service van Provided for Field Work

Contact us: [jill.anschutz@allamericanfire.us](mailto:jill.anschutz@allamericanfire.us)

Equal Opportunity Employer